

Trisha J. Tolentino

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NYC Metro Area / North Jersey & Rockland

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Skills

Full-Stack/Backend: JavaScript, Java, Spring Boot, Ajax, PHP, Rest APIs

Front-End: HTML, CSS, jQuery (JavaScript), Bootstrap (CSS), Thymeleaf (Java)

IDE/Programs: NetBeans, MS Visual Studio Code, Atom, Maven, Repl.it, P5.js, CodePen.io

Database: SQL, MySQL Workbench, JDBC (Java + SQL)

General: MS Office (Word, Excel, PowerPoint), Google Suite

Experience

LaGuardia TechHire/The Software Guild (LIC, NY and online) - *March 2019 to present*

- Java Apprentice with The Software Guild and member of Cohort 7 of LaGuardia TechHire
- Used Java and the Spring MVC framework to create several business applications that allows users to create, read, update and delete data from SQL databases
- Implemented Spring security authentication to create secure, password-protected web applications
- Created responsive websites for clients that incorporate multiple pages, imagery, and internal links using HTML, CSS, JavaScript, and Bootstrap.
- Utilized Git and GitHub for version control, workflow management, and team communication.

Turntable Lab (20 Jay Street, Suite 1014 Brooklyn, NY 11201) - *March 2015 to March 2019*

- Customer Service/Operations lead for eCommerce division/HQ responsible for 80% of company revenue
- First point of contact for all emails and phone calls submitted by current, prospective and past customers
- Responsible for processing all online orders on the Shopify plus platform, from transaction, shipment and returns
- Regularly monitored “Google Trusted Stores” reviews and data and to improve customer experience

City Foundry (365-369 Atlantic Avenue Brooklyn, NY 11217) - *July 2014 - March 2015*

- Rental Coordinator/Sales and Inventory Manager - October 2014 - March 2015
Freelance Sales and Inventory Management - July 2014 - October 2014
- Managed 20th century design showroom by tracking sales goals and merchandising inventory while maintaining and developing relationships with clients and store visitors
- Occasional marketing-related duties include updating company website and composing blog posts

Education/Training

LaGuardia TechHire / Software Guild - LIC, NY and online

Certificate, Full-Stack Java Web Development (in progress)

University of Virginia - via Coursera.org

Certificate, Digital Product Management

Certificate, Project Planning and Management

Certificate, Agile Software Development

University at Albany, SUNY – Albany, NY