

Alan Carrasco

Hard-working web developer with a flair for creating elegant solutions in the least amount of time. Experience developing full-stack web applications using Java, Spring Framework, SQL, HTML, CSS, and Javascript. Fluent in English and Spanish. Passionate about software architecture and cloud computing. Regular attendee of web developer meetups and hackathons.

174-17 Polhemus ave.
Jamaica, NY 11433
(347) 813-7283
alancs90@gmail.com

<https://www.linkedin.com/in/alan-carrasco-71048a198>

<https://github.com/alancs90>

EDUCATION

Software Guild TechHire at LaGuardia Community College Oct.. 2019 - Aug. 2020
Coding Bootcamp in Java

New York College of Technology Aug. 2011 - June 2014
Bachelor of Science: Computer Engineering technology

New York College of Technology Aug. 2008 - June 2011
Associate of Applied Science: Electrical Mechanical Engineering

PROJECTS

Content Management System Website

- Utilizes a layered MVC architecture with View, Controller, Service Layer, DAO and DTO components.
- DAO components use JdbcTemplates to interact with the database.
- Contains classes that demonstrate a reasonable level of separation by responsibilities.
- Utilizes dependency injection between the Controller, Service Layer, and DAO tiers.
- Uses appropriate error handling and user input validation.
- Properly secures pages and database objects using Spring Security features.
- Application has a full test suite for the Service Layer and DAOs.

EXPERIENCE

American Airlines LaGuardia Airport February 2018 - PRESENT

Premium Customer Service Representative

- Provide enhanced, extraordinary services in a positive, enthusiastic, courteous and friendly manner to all customers and guests.
- Responsibilities include comprehensive domestic and international ticketing functions, boarding pass issuance, seat assignments, upgrades, day of and future date ticketing, managing guest needs during off-schedule operations (IROPS).

Envoy Air, AeroMéxico, JFK July 2016 - February 2018

Passenger Service Agent

- Provided traveling public with concise, clear, and courteous up to date flight information including direction assistance.
- Ensured proper boarding and deplaning procedures by operating and controlling the Jet Bridge for all aircraft.
- Handled all seating arrangements, rebooking tickets, and other traveling accommodations.
- Controlled the gates by boarding confirmed ticketed passengers on aircraft.
- Knowledgeable of all airline procedures and policies to instill customer confidence and safety throughout the Airport.

PERSONAL DEVELOPMENT

- Google Intro to Data Structures Workshop 3/05/2020
- NYC/CUNY Tech Meetup 3/03/2020
- Adobe Software Engineer Panel Meetup 2/26/2020
- Google Networking Workshop 2/12/2020
- Google UX/UI Design Workshop 1/15/2020

TECHNICAL SKILLS

Java , SQL, HTML, CSS, JavaScript, Bootstrap, jQuery, Spring MVC, Spring JDBC, Spring Security, Thymeleaf, Microsoft Office

SOFT SKILLS

Communication, Creativity, Collaboration, Leadership, Critical Thinking, Problem Solving, Work Ethic, Adaptability, Enthusiasm

LANGUAGES

English, Spanish